



FAQs: Schiele Museum Reopening

The Schiele Museum will reopen with modified operations and elevated safety procedures to Schiele Members on September 8, 2020 and to the general public on September 11, 2020.

Why do I need a reservation?

Reservations are required to ensure compliance with capacity limits set forth by the State of North Carolina as well as to avoid lines where it might be difficult to maintain a distance of 6 feet from others.

How do I make a reservation?

Visit SchieleMuseum.org. Current Schiele Members are able to reserve their free tickets on-line or by contacting our Membership Coordinator at 704.866.6904. All others, click on Non-Members and follow the prompts. During this first phase of opening, we are unable to accept special discounts, including reciprocal memberships.

Do members need a reservation?

Yes. In order to comply with local and state guidelines for limited capacity, reservations are required.

Will my membership be extended?

All members affected by the COVID-19 closure will have their memberships extended by seven months. This time not only reflects the days we were closed, but adds some extra time to make up for our transition back to regular operations.

All memberships will be updated automatically; **no action is required on your part**. Current membership cards will continue to be valid through the new expiration date on your membership.

Why are tickets timed?

In order to avoid crowding, reservations will ensure that we do not exceed capacity, and that guests will have plenty of room to move about the museum.

Are masks required?

Every guest, 5 years+, entering The Schiele Museum will be required to wear a face covering the nose and mouth in compliance with Governor Cooper's Executive Order.

Will all exhibits be open?

No. The following exhibits, attractions and experiences are considered high-touch and/or are areas where it is difficult to maintain proper social distance:

Dino Safari Lab Museum Store Water fountains Planetarium
Pirate's Lair - permanently closed

Is there a discount for tickets?

No, we are unable to offer discounts at this time. As a non-profit organization, we are grateful for your support as we recover from this extended closure.

I'd like to help. What can I do?

Thank you for your generosity! **Please consider donating to the Schiele's Annual Fund with a contribution of \$25 or more.**