



FAQs: Schiele Museum Reopening

Per Governor Cooper's latest NC Executive Order, The Schiele Museum was able to reopen at 100% capacity on March 26th. Masks covering the nose & mouth, along with social distancing, and elevated safety procedures are still required.

The Planetarium is open at 50% capacity with safety protocols also in place.

Do I need to purchase tickets in advance?

YES - There are some capacity restrictions still in place for education and planetarium programs. Purchasing tickets in advance guarantees that you have a spot when you arrive.

How do I purchase tickets?

Visit [SchieleMuseum.org](https://www.schielemuseum.org). Current Schiele Members are able to reserve their free tickets on-line or by contacting our Membership Coordinator at 704.866.6904. All others, click on Non-Members and follow the prompts.

Do members need a reservation?

YES - Due to the limited capacity for some programs, we highly recommend reserving tickets in advance.

Why are Museum Exhibits tickets timed?

This is a function of the system we use for ticketing. Museum Ticket purchases are good for that day during our operating hours (M - F 10 AM - 4 , Sat. 10 AM - 5 PM, Sun. 1 - 5 PM).

Are masks required indoors & outdoors?

Indoors: all guests, 5 years+, entering The Schiele Museum will be required to wear a face covering the nose and mouth in compliance with Governor Cooper's Executive Order.

Outdoors: as of 4/30/2021, masks are no longer required outdoors when social distancing can be maintained. Masks are encouraged outdoors when you cannot socially distance.

Will all exhibits be open?

No. The following exhibits, attractions and experiences are considered high-touch and/or are areas where it is difficult to maintain proper social distance:

Dino Safari Lab * Museum Store * Water fountains * Pirate's Lair - converted for program use only

Is there a discount for tickets?

No, we are unable to offer discounts at this time. As a non-profit organization, we are grateful for your support as we recover from our extended closure.

I'd like to help. What can I do?

Thank you for your generosity! **Please consider donating to the Schiele's Annual Fund with a contribution of \$50 or more.**