



FAQs: Schiele Museum Reopening

Per Governor Cooper's latest NC Executive Order, The Schiele Museum was able to reopen at 100% capacity on March 26th. Masks covering the nose & mouth, along with social distancing, and elevated safety procedures are still required.

The Planetarium is open at 50% capacity with safety protocols also in place.

Do I need to purchase tickets in advance?

YES - There are some capacity restrictions still in place for education and planetarium programs. Purchasing tickets in advance guarantees that you have a spot when you arrive.

How do I purchase tickets?

Visit [SchieleMuseum.org](https://www.schielemuseum.org). Current Schiele Members are able to reserve their free tickets on-line or by contacting our Membership Coordinator at 704.866.6904. All others, click on Non-Members and follow the prompts.

Do members need a reservation?

YES - Due to the limited capacity for some programs, we highly recommend reserving tickets in advance.

Why are Museum Exhibits tickets timed?

This is a function of the system we use for ticketing. Museum Ticket purchases are good for that day during our operating hours (M - F 10 AM - 4 , Sat. 10 AM - 5 PM, Sun. 1 - 5 PM).

Are masks required?

Every guest, 5 years+, entering The Schiele Museum will be required to wear a face covering the nose and mouth in compliance with Governor Cooper's Executive Order.

Will all exhibits be open?

No. The following exhibits, attractions and experiences are considered high-touch and/or are areas where it is difficult to maintain proper social distance: Dino Safari Lab Museum Store Water fountains
Pirate's Lair - converted for program use only

Is there a discount for tickets?

No, we are unable to offer discounts at this time. As a non-profit organization, we are grateful for your support as we recover from this extended closure.

I'd like to help. What can I do?

Thank you for your generosity! **Please consider donating to the Schiele's Annual Fund with a contribution of \$50 or more.**